

# DataON Integrated Systems for Microsoft Azure Stack HCI with Included Premium Package

DataON Integrated Systems for Azure Stack HCI are designed to help businesses embrace hyper-converged infrastructure (HCI) as the preferred way to lower costs, improve data center performance and availability, and simplify operations. They include a complete and turnkey experience that DataON is already renowned for by our customers who have already deployed Microsoft hyper-converged solutions. With an integrated system, everything is already included.

## Deployment & Training

1/ Pre-deployment baseline testing, benchmarking, and stress testing – As part of the quality assurance process, DataON will run baseline / benchmarking / stress tests to ensure the components meets our expectations. The primary tool we will use is VM Fleet from Microsoft. This will run a series of synthetic workload tests specifically to stress the system. The report from the test will be provided as part of the deployment package and reviewed with the customer during the pre-deployment meeting. Our deployment engineer will assist with re-setting up VM Fleet test kit in your environment to verify the performance outputs are the same as the report.

2/ Pre-installed Azure Stack HCI OS with the latest verified drivers and firmware – Prior to shipment, DataON will pre-install the Azure Stack HCI OS and ensure all firmware and drivers are the latest tested versions.

3/ **Sixteen hours of customer deployment services\*** which includes:

a/ Pre-deployment site readiness review and implementation planning – Prior to receiving your system(s), DataON will schedule a meeting with your team to review:

- Your deployment package
- Your day of deployment agenda including tasks planned and estimated amount of time required

b/ Setup Microsoft Azure subscription with DataON's cloud service provider (CSP) – DataON will work with the customer to setup an Azure subscription in the customer's new or existing tenant. This subscription will then be used for registering Azure Stack HCI OS as well as any other Azure consumption.

c/ Remote deployment and training – DataON will remotely assist with the deployment of Azure Stack HCI. This includes configuring the network components, configure the cluster, performance testing, resilience & failover testing, and set up Microsoft Windows Admin Center with the DataON MUST extension.

d/ Project documentation and knowledge transfer – DataON will provide a deployment package that includes items such as hardware information, cabling diagram, storage stack layout, firmware and driver installed, pre-deployment checklist, rail kit setup and benchmark results. Links to Intel resources used in

the system are also available. Throughout the deployment services process DataON will ensure our knowledge about the care and maintenance of the system is transferred to the customer.

## DataON MUST & MUST Pro for Windows Admin Center

DataON MUST – DataON MUST adds to the Windows Admin Center experience, providing hardware disk mapping, alert services, real-time inventory scans, plus call home service for drive replacements and predictive drive failures.

**DataON MUST Pro\*** – MUST Pro keeps your system updated via cluster aware updating so you always have the latest Microsoft-validated OS, driver, firmware, BIOS, and BMC versions, with minimum disruptions to your system.

## Premium Warranty & Support

- Three years standard, with an optional extension to five years
- Next-business-day parts replacement
- Onsite spare parts kit for expedited replacements
- 24x7 technical support for hardware & software (your first call for support will always be to DataON)
- **24x7 integrated joint support from DataON & Microsoft using case exchange\***
- **First year HCI health check\***

## Optional Services

**Onsite hardware installation and deployment\*** – DataON will travel to the customer's data center for hardware installation and cluster creation.

**Onsite 4-hour parts replacement\*** – DataON will dispatch a field engineer to replace components in your data center.

**\*Exclusive to DataON Integrated Systems for Azure Stack HCI**

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